# Fortem Australia Responding with resilience

Fortem Australia supports the mental health and wellbeing of first responders and their families – the people who protect and care for our communities. We do this through the delivery of evidence-based programs and services, including psychological and counselling support, social connection activities, career management and the development of mental health literacy resources. We also work to ensure first responders and their families know just how much they are appreciated through our annual Thank a First Responder Day campaign.



## **Our impact**

#### Since 2019 Fortem has:



supported over 21,000 individual first responders and family members



hosted 3,900 social connection and engagement activities



held 9,200 psychological and counselling sessions



provided career management services to 1,850 first responders



opened a dedicated wellbeing hub in WA for first responders and their families



expanded its outreach program to support regional and remote Australia.

## Key service areas

#### Social connection



of social connection participants agreed their health and wellbeing improved through the activity



are 'very likely' to attend another activity



would recommend Fortem

### Career management



96.5% of participants would recommend the program to a friend or colleague

21% of all participants re-engaged with their agency\*



90% of participants who completed the program reported they were confident or very confident in their capacity for work

\*all participants include those who were undertaking aged retirement or medical separation from their agency.

#### **Clinical services**

9,200 sessions delivered to 1,074 first responders and family members, including couples counselling

e3% of participants with active PTSD symptoms showed a reduction of symptoms following treatment

Delivered **56** mindfulness group sessions to 114 first responders and family members

## Thank a First Responder Day



62 events hosted by Fortem, with hundreds of additional community events



65 monuments around the country lit up in teal or blue



659 media articles and 464 social posts and stories achieving 32.7 million impressions



Updated July 2025

